

LENDING GUIDE 2020



Step into
a world
of stories

Gelderland Zuid Library has 26 branches

De Mariënburg • Angeren • Beek-Ubbergen • Bemmelen • Beuningen
De Biezantijn • Doornenburg • Elst • Ewijk • Gendt • Groesbeek
Haalderen • Hatert • Heteren • Huissen • Kekerdorp • Lent - de Ster
Leuth • Malden • Millingen aan de Rijn • Muntweg • Ooij
Oosterhout - de Klif • Overasselt • Zetten • Zwanenveld



de Bibliotheek
Gelderland Zuid

Expand your horizons with the library!

A library membership offers you endless reading, viewing and listening enjoyment. Besides borrowing books, it gives you access to free music, films, audiobooks magazines and sheet music. Additionally, you have access to e-books for your tablet, e-reader or smartphone (www.obgz.nl/e-books). Over half a million items in total.

As a member, you receive a discount on our activities. You also enjoy the Voordeel Met Je Biebpas (Benefit with your library pass, VMJB) for museums and theaters. See www.obgz.nl/vmjb for more information.

So many reasons for joining the library!



Types of membership 2020

All memberships are subject to a one-off registration fee of € 5, except for the *Alles-in-één-jeugd* (All-in-one-youth). You may borrow up to 15 items at a time, except for the *Digital only abonnement* (Digital only membership).

Types of membership	Fees	Explanation offer
<i>Alles-in-één-jeugd</i> All-in-one youth till 18 years	Free	Access to the youth collection including youth e-books and six adult e-books.
<i>Alles-in-één-jongeren</i> All-in-one-young adults 18 to 21 years	€ 24.70 per year	Access to the entire collection including a maximum of six e-books per year.
<i>Alles-in-één-volwassenen</i> All-in-one adults from 22 years	€ 60.15 per year	Access to the entire collection including all e-books.
<i>Digital only abonnement</i> Digital only membership	€ 42 per year	Access to all e-books only. Borrow up to ten e-books at once.
<i>Mini abonnement</i> Mini membership	Free / € 3.80 per item	Access to the entire collection. No access to e-books.



How to join

You can join via our website or in one of our staffed branches. To register in a branch, bring a valid ID (ID card, passport or driving license) and a bank card as we are cashless. We ask parents/caretakers of children to authorize the membership by paying €0,01.

Direct debit

Download the form (www.obgz.nl/machtiging) on our website to request a payment by direct debit.

Mijn Bibliotheek (My Library)

When you join the library online, you can choose your own username and password.

You can also log in with your pass number.

This number is on your membership card you received by post.

When you register in one of our branches, let us know your e-mail address. You will then receive a temporary password:

- Then log in to *Mijn Bibliotheek* on our website (www.obgz.nl)
- Choose *Nieuw wachtwoord aanvragen* (*Request new password*)
- Your pass number is your username.

In *Mijn Bibliotheek*, you can:

- change personal details
- see which items you have at home
- renew borrowed items
- view your borrowing history
- cancel reservations
- subscribe to the acquisitions mail
- see balances, pay with iDEAL and increase your credit

Our website is available in Dutch only.

However, if you have any questions you can always visit one of our branches at times when staff is present. They are happy to help you.

Borrowing period

- | | |
|---|---------|
| • sprinter CDs | 1 week |
| • sprinters, CDs and DVDs | 2 weeks |
| • e-books | 3 weeks |
| • all other items (including those from the national catalogue) | 4 weeks |

Borrowing from the national catalogue

Do you want to borrow an item outside our 26 branches? You can do this in two ways:

1. ONLINE

Via our website, you have access to the national catalogue. You can request books, audiobooks, CDs and DVDs from library collections from all over the Netherlands. We will deliver them to one of our branches near you. For these national requests, you pay € 13 per item. It is not possible to cancel requests or to renew these items.

2. IN ANOTHER LIBRARY

Go to another library where you wish to borrow an item. Get your library card registered and borrow. The terms and conditions of that library apply. For more information, visit www.obgz.nl/landelijklenen.

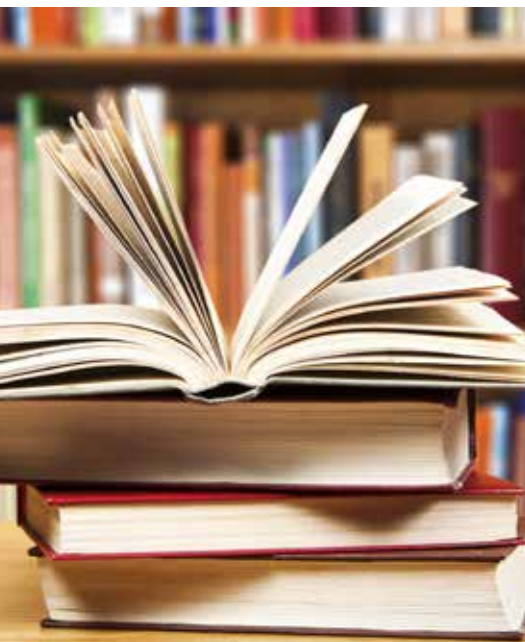
Reservations

Items may be reserved from Gelderland Zuid Library free of charge via the catalogue on our website (www.obgz.nl) or via the *Bibliotheek Wise* app. Click on the desired title in the result list and go to *Reserveer* (Reserve). Log in with your username (is your pass number). Choose the branch where you want to collect the reserved item. If we have your e-mail address, we will send you an e-mail as soon as your reserved item has arrived. We will hold this reservation for one week, except for sprinters (wich we hold for two openingdays).

Renewal

You can renew via *Mijn Bibliotheek* on our website or the *Bibliotheek Wise* app.

- Items may be renewed only once.
- The new borrowing period starts as soon as the current period ends.
- Items which have been reserved by other members may not be renewed.
- Renewing items with a Mini membership costs € 3.80 per item.



At the library, you can collect and return reserved materials for free.



There's plenty to do in the library for young and old. Come and be inspired!

Returns

When the library is open, you may return and borrow items using the self-service machines. You can return items outside opening hours in the special post boxes at various libraries. Our staff will collect and process the items next time the library is open.

Reminder by e-mail

If we have your e-mail address, you will automatically receive an e-mail telling you when your items are due to be returned. Of course, you are and remain responsible for the timely return of borrowed items.

Late returns

Late returns cost € 0.15 per item per day, with a maximum of € 5 per item. The fine starts on the first day on which the items are late and is calculated over seven days a week.

Late returns of items from the national catalogue cost € 4 a week. The fine will be settled via your library card.

Payment

Payment of all library services, fines for late returns and book compensations at

Gelderland Zuid Library can easily be made with iDEAL via *Mijn Bibliotheek* (My Library) on our website, with a bank card or credit card with Maestro at the payment terminal at one of our branches. Payment in cash is not possible.

Blocked library card

Your library card will be blocked if it has a negative balance of € 10 or more. This entails that you can no longer use the services of the library. Payments can be made easily with iDEAL via *Mijn Bibliotheek* or with a bank card or credit card with Maestro at the payment terminal at one of our branches. Payment in cash is not possible.

Lost library card

If you lose your library card, you have to block it. You can do this via *Mijn Bibliotheek* on our website or via our customer service (024 - 327 49 11) or in one of our branches. You can apply for a new library card at one of our information desks. You need to bring a valid ID when you apply for a new library card. A new library card costs € 5.

Cancel

You may cancel your membership via our website (www.obgz.nl/opzeggen) or via the library staff. The first year, you subscribe for a one-year period. After that, you can cancel with due observance of a term of notice of one month.



Bibliotheek Gelderland Zuid

Mariënborg 29 • 6511 PS Nijmegen
www.obgz.nl • klantenservice@obgz.nl

Customer service 024 - 327 49 11

The library can be reached by telephone from Monday to Friday from 9:00 a.m. till 6:00 p.m.

Or fill in the contact form on our website www.obgz.nl/contactformulier.

Bibliotheek aan Huis (Home Library Service)

The *Bibliotheek aan Huis* is a service for people who are housebound due to chronic illness, disability or age and who therefore cannot visit the library independently. More information is available at www.obgz.nl/bibliotheek-aan-huis.

Become a library donor!

Do you support the library and would you like to promote reading and personal development? Donate an amount of your choice. Register as a donor on our website (www.obgz.nl/donateur).

General terms and conditions

The library's general terms and conditions (in Dutch) are available on our website (www.obgz.nl/lid-woorden).

Privacy statement

The privacy statement (in Dutch) is available on our website (www.obgz.nl/privacy).

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de Bibliotheek
Gelderland Zuid

