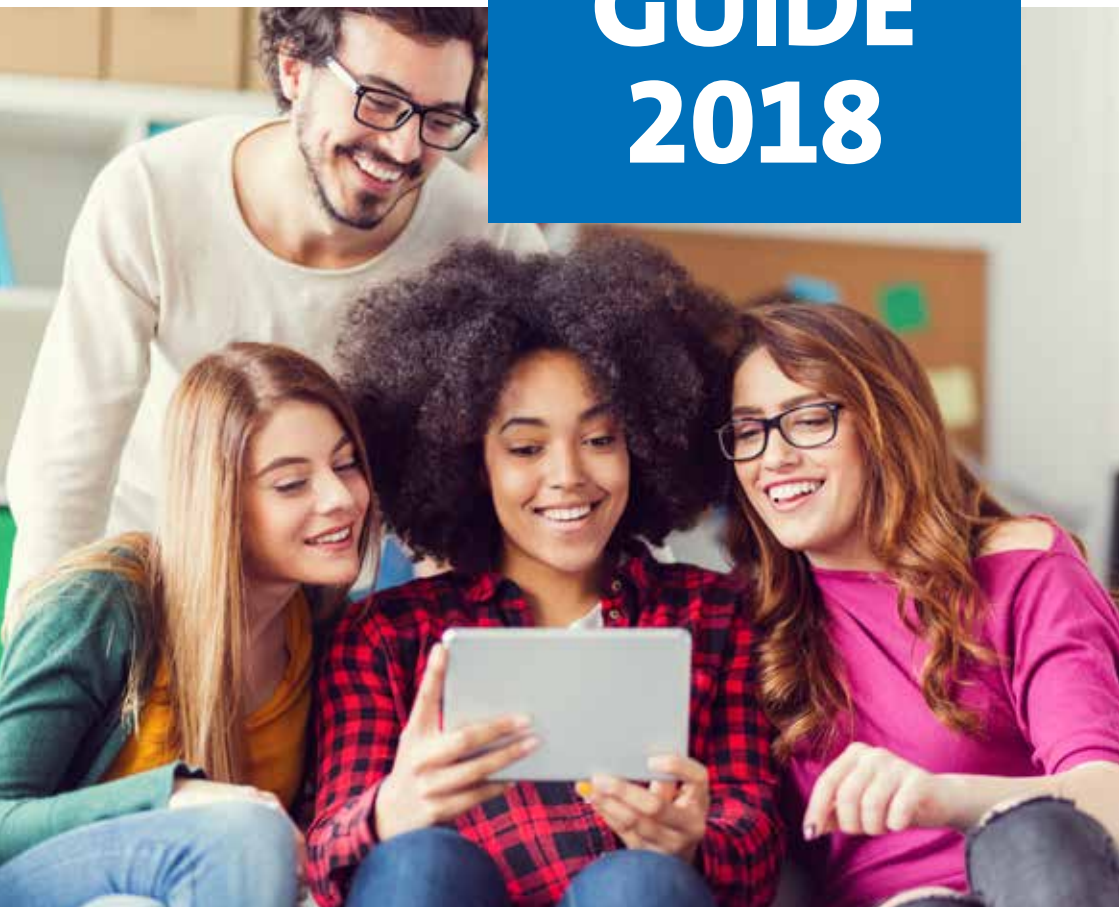


LENDING GUIDE 2018



Gelderland Zuid Library has 26 branches

De Mariënborg • Angeren • Beek-Ubbergen • Bemmelen • Beuningen
De Biezantijn • Doornenburg • Elst • Ewijk • Gendt • Groesbeek
Haalderen • Hatert • Heteren • Huissen • Kekerdorp • Lent - de Ster
Leuth • Malden • Millingen aan de Rijn • Muntweg • Ooij
Oosterhout - de Klif • Overasselt • Zetten • Zwanenveld



de Bibliotheek
Gelderland Zuid

Enjoy your library

A library membership offers you endless reading, viewing and listening enjoyment. Besides borrowing books, it gives you access to free music, films, audiobooks, magazines and sheet music. Additionally, you have access to e-books for your tablet, e-reader or smartphone (www.obgz.nl/e-books). Over half a million items in total.

As a member, you receive a discount on our activities. You also enjoy the national Voordeel Met Je Biebpas (Benefit with your library pass, VMJB) for museums and theme parks. Look at www.obgz.nl/vmjnb.

So many reasons for joining the library!



Types of membership

All memberships are subject to a one-off registration fee of €5.

* You may borrow up to 15 items plus 10 e-books at a time.

Types of membership	Explanation offer
All-in-one Youth till 18 years Free	Access to the youth collection* of Gelderland Zuid Library, including youth e-books.
All-in-one Young Adults 18 to 21 years € 24 per year	Access to the entire collection* of Gelderland Zuid Library, including a maximum of six e-books per year.
All-in-one Adults from 22 years € 58,50 per year	Access to the entire collection* of Gelderland Zuid Library, including all e-books.
Digital only membership € 42 per year	Access to all e-books.
Mini membership Free / € 3,80 per item	Access to the entire collection* of Gelderland Zuid Library. No access to e-books.



How to join

You can join via our website or in one of our libraries. To register, you must bring your personal ID (ID card, passport, driving licence). For youth members younger than 12 years who do not have a personal ID, the parents/guardians have to show their ID.

Mijn Bibliotheek (My Library)

When you sign up for the library online, you will receive an e-mail which allows you to log in to *Mijn Bibliotheek* (My Library) on our website. If you sign up in the library, you will receive a temporary password. Lost your password or username? Go to 'inloggen' on our website and choose 'Gebruikersnaam of wachtwoord vergeten?'.

In *Mijn Bibliotheek* you can:

- change personal details
- see which items you have at home
- renew borrowed items
- view your borrowing history
- make and cancel reservations
- subscribe to the acquisitions mail
- see balances, pay with iDEAL and increase your credit

Our website is only available in Dutch. However if you have any questions you can always visit one of our branches at times when staff are present. They will be happy to help you.

Borrowing period

- sprinter CDs 1 week
- sprinters, CDs and DVDs 2 weeks
- e-books 3 weeks
- all other items (including those from the national catalogue) can be borrowed for 4 weeks

Borrowing from the national catalogue

Via our website, you have access to the national catalogue. You can request books, audiobooks, CD's and Dvd's from library collections from all over the Netherlands. We will deliver them to one of our branches near you. For these national requests, you pay €4 per item. To renew these items, you need to contact our staff.

Guest borrowing

Gelderland Zuid Library has 26 branches. For borrowing items from a library not included in these 26 branches, you can go to the desk of the respective library. Many library organisations provide the option of 'guest borrowing'. The terms and conditions of the respective guest library apply. Books borrowed from a guest library have to be returned to the same guest library (www.obgz.nl/gastlenen).

Reservations

Items may be reserved from Gelderland Zuid Library free of charge. Via the catalogue on our website or via the *Bibliotheek Wise* app. Enter a search term into the search bar. Then click on the desired title in the result list and go to 'Reserve'. Log in with your pass number and password. Choose the branch where you want to collect the reserved item. If we have your e-mail address, we will send you an e-mail as soon as your reserved item

has arrived. We will keep this item for a maximum of one week, except for sprinters (two days).

Renewal

You can renew via *Mijn Bibliotheek* on our website or the *Bibliotheek Wise* app.

- The new borrowing period starts as soon as the current period ends.
- All items may be renewed once.
- Items which have been reserved by another member may not be renewed.
- Renewing items with a Mini membership costs €3.80 per item.
- Renewing items from the national catalogue costs €4 per item.

Returns

You can return items outside opening hours in the special post boxes at various libraries. Our staff will collect and process the items next time the library is open. In libraries in multifunctional accommodations, you can return items



“Lots of books and other materials within reach for a relatively small amount of money.”

Michael, Nijmegen



“I enter a world of fantasy, knowledge and adventure when I walk into the library.”

Inez, Beuningen

during the building's opening hours and borrow them using the self-service equipment.

Reminder by e-mail

Do you want to receive a reminder by e-mail before you are due to return your borrowed items? You can apply for this service via *Mijn Bibliotheek* on our website or via the *Bibliotheek Wise* app. Of course, you remain responsible for the timely return of borrowed items.

Late returns

Late returns cost €0.15 per item per day, with a maximum of €5 per item. The fine due starts on the first day on which the items are late and is calculated over seven days a week. Late returns of items from the national catalogue cost €2 a week. The fine will be settled via your library pass.

Payment

Payment of all library services, fines for late returns and book compensations at Gelderland Zuid Library is possible via a bank card, a credit card with Maestro or a (valid) library pass of Gelderland Zuid Library. Payment in cash is not possible.

Blocked pass

Your pass will be blocked if there is a negative balance of €10 or more. This will mean that you can no longer use the services of the library. Payments can easily be made with iDEAL via *Mijn Bibliotheek* or with a bank card or credit card with Maestro at the pay machines at one of our branches.

Lost pass

If you lose your library pass, we strongly recommend that you block it. You can do this via *Mijn Bibliotheek* on our website or in one of our branches. You can apply for a new pass from one of our members of staff. You need to bring a valid ID when you apply for a new pass. A new pass costs €5.

Cancel

You may cancel your membership via our website (www.obgz.nl/opzeggen) or via the library staff. The first year, you subscribe for a one-year period. After that, you can cancel with due observance of a term of notice of one month.

Any remaining subscription money will then be refunded.

Bibliotheek aan Huis

The *Bibliotheek aan Huis* (Home Library Service) is a service for people who are housebound due to chronic illness, disability or age and who therefore cannot visit the library independently. More information is available at www.obgz.nl/bibliotheek-aan-huis.

Become a library donor!

Do you support the library and would you like to promote reading and personal development? Donate an amount of your choice. Register as a donor on our website (www.obgz.nl/donateur).

General terms and conditions

The library's general terms and conditions (in Dutch) are available on our website (www.obgz.nl/lid-worden).



de Bibliotheek Gelderland Zuid

Mariënborg 29 • 6511 PS Nijmegen
www.obgz.nl • info@obgz.nl

Customer service 024 - 327 49 11

The library can be reached by telephone from Monday to Friday from 9:00 a.m. till 6:00 p.m.

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